

# 2016 Annual Coordinators Report

## Volunteers

HopeLINK is an organisation intentionally reliant on volunteers. Our aim is to impact our community by training and equipping volunteers to do community work. The services are supported by the paid staff but run and led by volunteers as is HopeLINK itself through a management committee made up of volunteers.

This past year we have had 60 people volunteers with us in varying capacities.

## Employees

HopeLINK employs full time Coordinator (Andrew Crighton) and part time Support Worker (Margaret Dean). In October, our support worker Alex Steer finished with HopeLINK and left to travel with her husband. Margaret replaced her in November. She works Tuesday and Wednesday.

## Mentoring Mums

Supporting mums with one on one support

15 People completed Mentor Training

10 Mentorees who have completed mentoring relationship

8 Referrals who did not proceed

2 mentors who have ceased mentoring

Currently 11 mentors 2 mums waiting to be mentored. There are a further three mentors not presently active.

## CAP Debt Centre

Free help for those struggling with crippling debt

2016	Gladstone Centre	CAP overall
Bookings	35	10470
Bookings activated	12	4656
Debt Free	9	1932

## CAP Money

A free budgeting course helping people manage their money

4 Courses with total of 17 attendees

5 youth courses

## InSight Circles

Support groups for people in family crisis

Group Name	Average Attendance	Individuals involved
InSight Men's Circle A (wolves)	12.6	39
InSight Men's Circle B (Phoenix)	11.7	40
InSight Women's Circle	9.8	36
InSight Circle	11.5	37

## PlayLINK

A Playgroup for mums and bubs building relationships and offering support

15 Regular Mums

26 Children

<b>Counselling</b> Professional Generalised Counselling  Relationship counselling 160 Marriage 20 Grief 40 Court initiated (9)	<b>Lifekeys</b> Recovery and growth short courses 1 Making Marriage Better 3 couples 1 Door of Hope (recovery from abuse)
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